

## Best Place to Work – Legal Suppliers

**This Category is open to legal suppliers ONLY**

Attraction, recruitment and retention is a huge issue for the industry as the exodus of conveyancing talent continues. Firms are under pressure to provide the best employee experience. It is not enough to put a table tennis table in the kitchenette or provide free fruit, employees want and need more. Who is setting their employees up for success? How have firms adapted their supervision and training to meet these challenges? Who is placing the mental health and well-being of their staff at the forefront of the employee experience? Who is managing cases so that workloads are manageable and achievable?

### Criteria:

The firm must demonstrate over the last 12 months:

- a balance between purpose and profit, aligned with a values system that has demonstrable firm-wide adoption and buy-in
- a sustainable approach to mental health and wellbeing embedded into their culture
- a proactive approach to equality, diversity and inclusivity, alongside bravery in managing workloads and fee setting.
- innovation in employee support, both professional and personal
- a commitment to staff development and training with clear career progression pathways