



Residential Property Team of the Year - Large

This Category is open to law firms ONLY

Large = departments with 20 or more staff (including support staff)

This award recognises that there is no “I” in “Team” and law firms are often much more than the sum of their parts. Many full-service SRA regulated firms have excellent Residential Conveyancing teams and the winning submission will demonstrate how they work to support their own targets and ambitions, and those of the wider business.

Residential Property Team of the Year – Large is open to departments with 20 or more staff (including support staff). The winning submission will outline how the organisation delivers service excellence uniformly across the business ensuring the client is placed at heart of the experience with robust risk management and an effective client and referrer engagement strategy across the spectrum of estate planning products and services. The judges will be looking for evidence of how the team work together to contribute to the overall firm's success and the winner will showcase a team-based approach to practice with diverse mix of team members bringing a variety of skills and experience to the team to produce a winning combination.

Criteria:

This team must demonstrate:

- extensive development and progress as a team within the last year, including, but not limited to: strategy, growth, financial performance, technology and innovation, employee onboarding and development, diversity, and training.
- how a culture of excellence creates a balance between purpose and profit with demonstrable firm-wide adoption and buy-in; which in turn ensures staff are operating in the best interests of the client and the profession.
- innovation in employee support (both professionally and personally) with a proactive approach to training, mental health and wellbeing, equality, diversity and inclusivity, alongside bravery in managing workloads and fee setting.
- active engagement with corporate social responsibility (CSR) and environmental, social and governance (ESG) initiatives.
- a clear approach to technology, IT security and cyber-crime prevention.