



THE BRITISH
CONVEYANCING
AWARDS 2024

Conveyancing Support Team Member / Paralegal of the Year

The unsung heroes who sit behind the most successful conveyancing teams, the support staff are in the trenches day in day out, ensuring smooth client communications, supporting the conveyancing team, and ensuring that transactions remain on track.

Through this category we want to recognise the crucial work they do, so often behind the scenes, for colleagues and customers.

Criteria

This individual must demonstrate over the last 12 months:

- Exceptional client service a “can-do” attitude and high levels of communication
- How they relieve the burden of pressure from colleagues
- Initiative in challenging situations
- Self-development and a commitment to continuous improvement

Judges will consider examples where they have contributed to exceeding client’s expectations